

# CAPABILITIES STATEMENT



NSS is a Woman-Owned Small Business Technology Solution and Services company specializing in Business Automation and Artificial Intelligence capabilities.

Automation and AI transforms organizations by filling software gaps, improving speed and accuracy of everyday tasks, and working alongside the workforce allowing businesses to save money and scale through efficiency.

## CERTIFICATIONS



**SBA WOSB**  
Woman Owned Small Business



## SAM UEI

Z7NNMWMKLAK5

## CAGE CODE

82PT2

## DUNS

015130399

## NAICS

541511, 541512, 541519,  
541611, 541618, 541690

## AWARDS



## CORE COMPETENCIES

- Robotic Process Automation
- RPA Monitoring & Response
- Intelligent Doc. Processing
- AI Process Optimization
- Large Language Models
- Digital Twins
- Managed IT Service & Support
- Technology Training
- Technology Assessments
- Technology Staffing Services

## PAST PERFORMANCE



Built an Email Parser for Drug and Food Trial Data Distribution to process bulk emails received. 300 emails processed in 3 minutes enabled operational scale, removed human error, and automated reporting.



Designed and Deployed a UiPath Claims & Grants Center of Excellence and Automation Operating Model to establish NSF Citizen and Federated development and support across the agency.



Automated network compliancy checks were run from DISA recommendations and OS updates were provided with checks and balances ensuring compliancy and uptime against DISA standards.



Conversational AI solution deployed for NETCOM to handle Tier 1 IT inquiries and incidents. Runbook processes, escalation matrices, and Remedy integrations helped handle up to 40% of the incoming ITSM volume as part of the Proof of Concept.

## Brett Fraser

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## TEAMING PARTNERS & CLIENTS

Booz | Allen | Hamilton



Peraton



SAIC

GENERAL DYNAMICS



serco

NORTHROP GRUMMAN

